Picup Media

GemLightbox Aerial

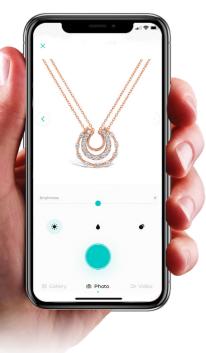
User Manual

Welcome to the GemLightbox Family

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Table of Contents





3	 Introduction
4	 Getting Started
5	 GemLightbox Application
6	 GemLightbox Aerial
7	 What's Included
8	 Setting Up
9	 Features
10	 FAQ
11	 Join Our Community



We are thrilled to guide you on your first steps to effortless jewelry photography.

At Picup Media, we've helped over 5,000+ jewelers enter the digital world and hope to share the same experience with you.

This user manual will teach you how to set up and use the GemLightbox Aerial, and provide useful tips and tricks to help you capture perfect jewelry images and videos.

We recommend reading our full tutorial on the following pages to make the most of your GemLightbox Aerial experience.

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Getting Started



The GemLightbox Application is your all-in-one jewelry photography companion, and is essential to capturing amazing jewelry images and videos. Simply follow the steps below to get started:



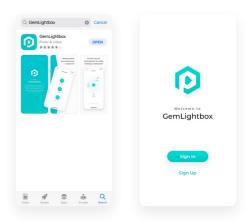
Google Play Store

iOS App Store

Download the Application

The GemLightbox Application is available to download on both the iOS App Store and Google Play Store.

To download, simply search for "GemLightbox" and follow the download instructions, or scan the QR code.



2 Create an Account

Click "Sign Up", then follow the steps to create your GemLightbox Application account.

Please note that only one device may be logged into an account at any time.

Sign Up	← Sign Up
Enter your personal details below:	Enter your account details below:
First Name	Email
Last Name	Password
Company	Confirm Password
Phone Number (optional)	I agree to Terms and Conditions
Website (optional)	
Continue	



Setting Up

The GemLightbox Application optimizes your smartphone camera settings for jewelry photography, meaning that you'll capture the best results every time.

The GemLightbox Application connects with your Turntable or Aerial unit directly via Bluetooth. Please ensure that the Bluetooth setting on your smartphone is enabled in order to successfully connect with the GemLightbox Turntable or GemLightbox Aerial.

To learn more about the GemLightbox Application functions and its newest updates, simply visit our online knowledge base at https://support.picupmedia.com for more information.





The GemLightbox Application:





GemLightbox Aerial



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Setting Up



Set up the GemLightbox Aerial

Remove the existing diamond top lid. Position your GemLightbox Aerial below the lid and attach the Aerial diamond piece magnetically to the Aerial turntable from the top of the GemLightbox lid.

The Aerial will power on automatically, denoted by the LED light lighting up on the top of the Aerial.



2 Switch on the GemLightbox Aerial

Connect the GemLightbox Aerial to the GemLightbox with the supplied power cord.

It is safe to leave your Aerial on and plugged into your GemLightbox unit. Simply power off the entire GemLightbox unit after each photography session. When you next turn on the GemLightbox, the Aerial will remain switched on and ready for use.



Watch How to Setup the GemLightbox Aerial here:







Connect the GemLightbox Aerial via Bluetooth

Open the GemLightbox Application and connect the GemLightbox Aerial via Bluetooth. The GemLightbox Aerial is designed for full compatibility and function with the GemLightbox Application.

The GemLightbox Application allows you to control Aerial with options to capture your jewelry at 360, 90 or 45 degrees at a fast or slow speed.



Attach the Necklace & Pendant Holder to the magnetic base of the GemLightbox Aerial. The Dangle Earring Holders or Watch Stand can also be inserted into the base of Necklace & Pendant Holder as required.



Capture dangling jewelry images & videos in style with the GemLightbox Aerial

The GemLightbox Aerial is designed for full compatibility and function with the GemLightbox Application.

You will be able to control the Aerial manually via the Application, allowing you to capture your jewelry at any angle. Additionally, there are options to capture a 360, 90 or 45 degree video at a fast or slow speed.

Watch How to Setup the GemLightbox Aerial here:





How can I contact support?

You can access our support channel and knowledge base at

https://support.picupmedia.com/

If you wish to speak to a Picup Media team member, please visit

https://picupmedia.com/contact-us/

What is the warranty for the GemLightbox?

Unless specified by your country, the GemLightbox comes with a one year warranty. To see our warranty policy, please visit the following

page: https://bit.ly/35uzgOr

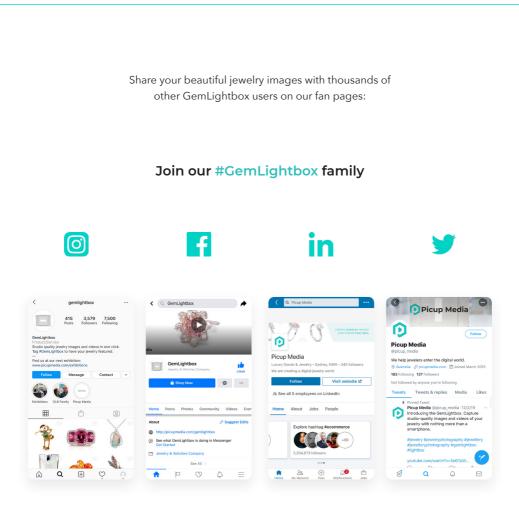
How can I clean my GemLightbox?

The GemLightbox is extremely durable. You can use a wet cloth and any household cleaner to clean your GemLightbox. Please ensure your GemLightbox is switched off and that the power cable is detached before cleaning.



Please observe the countryspecific disposal requirements

Join Our Community





Thank you for choosing GemLightbox



Please observe the countryspecific disposal requirements

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